Vertio FAQs



If you require assistance or have any further questions on the Vertio Wall System, please call King on 1300 135 464 or email us at enquiries@kingliving.com.au and include your best contact details. Click <u>here</u> to find your local Showroom.

How do I know which Vertio package is right for my space?

The Vertio Wall System is completely modular. You can combine components to build the system that fits your space. You'll find popular configurations on the website, but you are free to design your own. Use the King online configurator to build the Vertio Wall System that fits your space.

The comprehensive Vertio Wall System Planning Guide provides an easy to follow checklist and information about the specific requirements of each mounting method.

- To view the online configurator, please click here.
- To view the Planning Guide, please click here.

Can I build my own Vertio package?

Yes, of course. You can also use the King online configurator to build the Vertio Wall System that fits your space. To view the online configurator, please click <u>here</u>.

For further assistance visit your nearest <u>Showroom</u> or contact our online sales team for more details.

Can I add extra components to my package?

Yes, of course. Simply visit your nearest <u>Showroom</u> or contact our online sales team and let them know which components you'd like to add. You'll also find most of the online Vertio packages preloaded into the online configurator. You can edit these to suit your requirements. To view the online configurator, please click <u>here</u>.

Should I choose wall mount or floor to ceiling mount?

It depends on where you want to mount your Vertio Wall System and on the structure of your floors, walls, and ceilings. Floor to ceiling compression mount can be positioned against a wall or used as a room divider. The wall mount is fixed to the wall at a ninety-degree angle and supported by the floor.

- Solid floors that experience no flexing, noise or movement are ideal.
- A concrete slab supporting your floor structure is the best scenario.
- No or low pile carpet is preferable.
- Timber floors or floors that make a noise or flex when you step on them may need to be reinforced.
- Solid walls made from masonry or concrete are ideal.
- Most plasterboard walls are suitable.
- A concrete ceiling or structural beam is ideal for compression mounted installation.
- On a plasterboard ceiling, a structural support is required at the exact pole location.

For more information, read the Planning Guide here.

Does King offer pre-installation checks?

Yes, King has partnered with WeDo to offer pre-purchase checks and a premium installation service. Learn more

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Is there an online configurator?

Yes, use the King online configurator to build the Vertio Wall System that fits your space. Specify your mounting choice, then customise with a combination of modular components that includes shelves, cabinets and adjustable vertical poles in four sizes. To view the online configurator, please click <u>here</u>.

What colours does Vertio come in?

The shelves, fold-down cabinets and twin-door cabinets are available in three premium timber veneers. American Walnut champions the rich depth of the natural timber. The brushed finish of Congo and Smoked Oak accentuates the natural timber grain.

All metal components are powder coated in anthracite black.

What are the modular components?

You can customise your Vertio Wall System with a combination of three modular components. Shelves angled on all sides are secured by sculpted brackets. The twin-door cabinet and fold down cabinets feature an internal glass shelf.

Can I install Vertio myself?

Yes, anyone with reasonable DIY skills should be able to install the Vertio Wall System. The comprehensive Vertio Wall System Panning Guide and Installation Guide provide you with an easy to follow checklist and information about the specific requirements of each mounting method.

- To view the Planning Guide, please click here.
- To view the Installation Guide, please click here.

If you prefer to outsource your install, King has partnered with WeDo to offer pre-purchase checks and a premium installation service. Learn more

How much weight does Vertio hold?

The specific weight limit of your wall system will depend on the structural stability of the floor, wall and ceiling, as well as how many timber shelves and cabinets are used per bay.

- We recommend placing heavier items closer to the floor of the wall system and lighter items towards the top.
- We recommend no more than 40kg of uniformly distributed weight per 800mm shelf and cabinet. i.e. books placed across the entire shelf are recommended as compared to a single heavy object in the middle of the shelf as this will decrease this weight limit.

Can I take Vertio with me if I move house?

Yes, Vertio is a fully modular system making it easy to disassemble and reassemble when you move house. You can also expand the system to suit your new space by purchasing extra components.