

KING TRADE PARTNER SURVEY 2026: TRADE DISCOUNT OFFER
Promotional Offer
TERMS AND CONDITIONS

v. 20260922

AU, NZ, SG, MY, UK, USA, CA

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1 Introduction

- 1.1** These Terms and Conditions apply to the **King Trade Partner Survey 2026: Trade Discount Offer** (with a single-use Discount Code provided to Eligible King Trade Members who complete the Survey) which is offered by King Living (the **Offer**).
- 1.2** The Offer is conducted by King Furniture Australia Pty. Ltd. (ACN 002 757 333) trading as King Living (**King Living**) of 123 Turrella Street, Turrella, NSW 2205 (the **Promoter**).
- 1.3** Where a local promoter is required by local law, then the following members of the King Living group of Companies shall be deemed to be the local promoter in the applicable country, as described below:

Country	Local Promoter
Australia	King Furniture Australia Pty. Ltd
New Zealand	King Living New Zealand Ltd
Singapore	King Living Singapore Pte Ltd
Malaysia	Meridian Outlook Sdn Bhd
Canada	King Living, Inc
United Kingdom	King Furniture UK Limited
United States of America	King Living USA, Inc.

- 1.4** An **Eligible King Trade Member** (or a **King Trade Member**) is a business which holds an approved King Trade membership both at the time the Survey is completed and at the time the Discount Code is redeemed. A King Trade Member's **Home Market** is the country in which it holds that King Trade membership, being Australia, New Zealand, Singapore, Malaysia, the United Kingdom, the United States of America or Canada. For information on the King Trade Program, visit the King Living website.
- 1.5** The **Survey** is the **King Trade Partner Survey 2026**. Before the Survey closing date, a Survey invitation will be sent to King Trade Members whose details are recorded on the Promoter's King Trade database, addressed to an authorised representative of that King Trade Member. The Survey closes on: Sunday, 4 October 2026 at 11:59pm local time.
- 1.6** The Offer means that a King Trade Member (who is sent a personal Survey invitation from King Living) can receive the Discount off the value of a single transaction which satisfies the Minimum Spend Requirement, subject to these Terms and Conditions.
- 1.7** The **Discount** and the **Minimum Spend Requirement** applicable in Home Market are set out in the table below. The currency of the Discount is the currency of the King

Trade Member's Home Market.

Country (Home Market)	Discount	Minimum Spend Requirement (excluding applicable taxes and delivery fees)
Australia	AUD 200	AUD 2,000
New Zealand	NZD 200	NZD 2,000
Singapore	SGD 200	SGD 2,000
Malaysia	RM 600	RM 6,000
Canada	CAD 200	CAD 2,000
United Kingdom	GBP 100	GBP 1,000
United States of America	USD 150	USD 1,500

- 1.8 The Offer is not a competition. It is not a lottery, a game of chance or a game of skill. Every King Trade Member whose authorised representative completes the Survey in full receives a Discount Code, and receipt does not depend on the content of the answers given.

2 The Offer

2.1 The Offer:

- (a) is available solely to a King Trade Member whose authorised representative receives the Survey invitation sent to them, personally, by King Living;
- (b) requires that authorised representative to be permitted by the King Trade Member to participate in the Offer and to accept the benefit of it;
- (c) starts on the date when King Living sends the Discount Code and ends at 11:59pm on 31 December 2026, local time in the King Trade Member's Home Market (the **Expiry Date**). That period is the **Term**;
- (d) is limited to King Living products offered for sale in the King Trade Member's Home Market, and the Discount Code may be redeemed only in a King Living showroom in that Home Market. The Discount Code cannot be redeemed in a King Living showroom in any other country, and is not available online, via the King Living website;
- (e) is in addition to the standard King Trade pricing which applies to the King Trade account, and is in addition to any sale price or other price reduction which may apply to a King Living product;
- (f) is available for any purchase placed under the King Trade Member's King Trade account, whether that purchase is for a King Trade End Customer or is a personal purchase by an authorised representative of the King Trade Member. The Discount reduces the amount payable under the King Trade Member's King Trade account and does not create any entitlement in a King Trade End Customer. The Offer is not available where a King Trade End Customer purchases from King Living otherwise than under the King Trade Member's King Trade account. **King Trade End Customer** has the meaning given in King Living's King Trade Members Terms and Conditions of Sale;
- (g) is subject to the following Exclusions: The Offer is not redeemable at (i) any King Outlet sales outlet; or (ii) in connection with the purchase of Clearance Products; or (iii) in connection with the purchase of floor stock or ex-display product,

- whether in showroom or online;
- (h) excludes delivery charges, service charges, KingGuard fees and extended warranty fees, which are also excluded from the Minimum Spend Requirement calculation; and
 - (i) cannot be retrospectively applied to a previous order and cannot be used in conjunction with any other promo code, offer or promotion.
- 2.2 To be eligible, the authorised representative must complete and submit the Survey in full before the Survey closing date. Completion in full means that every mandatory question has been answered and the Survey has been submitted.
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3 The Discount Code

- 3.1 King Living will email the Discount Code to the email address provided by the respondent in the Survey, within seven (7) business days of the Survey being completed in full.
- 3.2 One Discount Code will be issued per King Trade account, regardless of how many authorised representatives of that account complete the Survey and regardless of how many submissions are made. Where more than one submission is received for the same King Trade account, the Discount Code will be issued in respect of the first completed submission received.
- 3.3 The King Trade Member must present the Discount Code in a King Living showroom in its Home Market at the time the order is placed, and the order must be placed under that King Trade Member's King Trade account.
- 3.4 The Discount Code can be used only once, per King Trade account, during the Term.
- 3.5 The Discount will be applied to the same, single transaction which satisfies the Minimum Spend Requirement. The Discount cannot be deferred to another transaction or aggregated across transactions. Where the value of the transaction exceeds the Discount, the balance is payable by the King Trade Member.
- 3.6 **Expiry:** The Discount Code expires at 11:59pm on 31 December 2026, local time in the King Trade Member's Home Market. It cannot be used, extended, reinstated or replaced after the Expiry Date.
- 3.7 The Discount Code is issued free of charge, for promotional purposes, as part of a temporary marketing promotion, and is available for a specified period only. It is not a gift card or gift voucher supplied for consideration, is not stored value, and is not redeemable for cash or credit. Its Expiry Date is displayed on the Discount Code.
- 3.8 The Discount Code cannot be re-sold, re-issued, assigned or transferred to another business or individual. Lost or stolen Discount Codes will not be replaced, and a Discount Code cannot be used or reinstated after the end of the Term.
- 3.9 If the transaction to which the Discount is applied is cancelled or returned by the King Trade Member, the Discount is forfeited and any refund will be calculated on the amount actually paid. This clause does not apply where the transaction is cancelled or returned as a result of an act or omission of King Living, or in connection with a consumer guarantee, warranty or other statutory right, in which case King Living will re-issue the Discount Code for the remainder of the Term or for thirty (30) days from the date of cancellation, whichever period is longer.
- 3.10 Delivery restrictions may apply. In most cases King Living can arrange delivery within the metro area of a city where we have a showroom, however not all regions are enabled for delivery. King Trade Members should check at the King Living showroom

to ensure that delivery can be made to the chosen address.

4 General

- 4.1 King Living may verify the eligibility of any respondent and of any King Trade Member, including by reference to its King Trade account records. King Living may withhold or cancel a Discount Code where it reasonably believes that these Terms and Conditions have been breached, or that the Survey process has been tampered with. Errors and omissions may be accepted at King Living's discretion. Failure by King Living to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 4.2 If the Offer is interfered with in any way, or is not capable of being conducted as reasonably anticipated, for any reason beyond King Living's reasonable control, including technical, legal or regulatory difficulties, unauthorised intervention or fraud, King Living may, to the fullest extent permitted by law, modify, suspend or withdraw the Offer, giving reasonable notice where it is practicable to do so.
- 4.3 King Living will honour a Discount Code already issued, except where the law requires otherwise.
- 4.4 Any tax consequences arising from the receipt or use of a Discount Code are the responsibility of the King Trade Member and of the respondent. All monetary amounts referred to in these Terms and Conditions are inclusive of locally applicable taxes, where applicable.
- 4.5 Nothing in these Terms and Conditions limits, excludes or modifies, or purports to limit, exclude or modify, any statutory non-excludable term, consumer guarantee, right or remedy which may apply under the law of any Home Market. Where the law of a Home Market requires different terms, those terms apply in that Home Market.
- 4.6 Except for any liability that cannot by law be excluded, King Living, including its officers, employees and agents, excludes all liability, including for negligence, for any loss or damage, whether direct, indirect, special or consequential, arising in any way out of the Offer, including loss in connection with:
- (a) unauthorised access to, or third party interference with, a Discount Code;
 - (b) a Discount Code that is late, lost, altered, damaged or misdirected after it is sent, for any reason beyond King Living's reasonable control;
 - (c) any variation in the value of the Discount from the value stated in these Terms and Conditions;
 - (d) any tax liability incurred by a King Trade Member or a respondent; or
 - (e) the use of, or inability to use, a Discount Code.
- 4.7 SOME JURISDICTIONS DO NOT ALLOW THE LIMITATIONS OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE MAY NOT APPLY TO YOU.
- 4.8 King Living's King Trade Members Terms and Conditions of Sale for the King Trade Member's Home Market, and King Living's standard Terms and Conditions of Sale for that Home Market, apply to all King Living products sold as part of the Offer, except to the extent they are varied by these Terms and Conditions, which take precedence.
- 4.9 Employees of the Promoter and of the entities named in the local promoter table at clause 1.3 are not eligible to participate.
- 4.10 These Terms and Conditions are governed by the laws of the King Trade Member's Home Market, as set out in the table below. The Offer is void wherever prohibited or

restricted by local law.

Country (Home Market)	Applicable Laws	Legal Forum for Disputes
Australia	Laws of the State of New South Wales	Courts located in Sydney, Australia
New Zealand	The laws of New Zealand	Courts located in Auckland, New Zealand
Singapore	The laws of Singapore	Courts located in Singapore
Malaysia	The laws of Malaysia	Courts located in Kuala Lumpur, Malaysia
Canada	The laws of British Columbia, without giving effect to any of its conflict of laws provisions	The applicable federal or provincial courts located in Vancouver, British Columbia
United Kingdom	All applicable English laws and regulations	Courts located in London
United States of America	The laws of California, without giving effect to any of its conflict of laws provisions	The applicable federal or state courts located in Los Angeles, California

- 4.11 **Quebec:** A French version of these Terms and Conditions, of the Survey and of the Survey invitation will be made available to respondents in Quebec before they participate, as required by section 55 of the Charter of the French Language.

5 Privacy and Data Protection

- 5.1 The personal information of an authorised representative who receives the Survey invitation or completes the Survey:
- (a) will be used to issue the Discount Code and administer the Offer, and to report Survey results in aggregate;
 - (b) will be stored with restricted access; and
 - (c) will not be used for any other purpose which is not related to the Survey and this Offer, unless the respondent has separately consented.
- 5.2 An individual response will be linked to a respondent only where that is required in order to issue the Discount Code, or where the respondent has separately and expressly agreed to a follow-up conversation. Agreement to a follow-up conversation is optional, is not a condition of receiving the Discount Code, and may be withdrawn at any time by contacting King Living
- 5.3 The Promoter will also use and handle personal Information as set out in its Privacy Policy, which can be viewed at <https://www.kingliving.com.au/privacy-policy/>.

Country (Home Market)	Privacy Policy
Australia	https://www.kingliving.com.au/privacy-policy
New Zealand	https://www.kingliving.co.nz/privacy-policy
Singapore	https://www.kingliving.com.sg/pdp-policy
Malaysia	https://www.kingliving.my/privacy-policy
United Kingdom	https://www.kingliving.co.uk/privacy-policy
United States of America	https://www.kingliving.com/privacy-policy
Canada	https://www.kingliving.ca/privacy-policy

6 Contact

- 6.1 For any questions regarding King Living's ***King Trade Partner Survey 2026: Trade Discount Offer***, contact King Trade using the details on the King Living website.